

## National Children & Youth Garden Symposium

### Attendee Resource

#### Registration

You must [register](#) for the National Children & Youth Garden Symposium in order to view any of the live or prerecorded sessions. AHS members must log in to access the discounted registration rate. Upon successfully registering, you should see a confirmation screen online and, shortly thereafter, receive an email confirming your registration. If you are having difficulties or would prefer to register over the phone, please call 703-768-5700 x119.



#### Join the Kids Garden Community

The links to access the recorded sessions will be centralized in a webpage viewable only to symposium registrants. The American Horticultural Society has teamed up with KidsGardening.org to present the National Children & Youth Garden Symposium (NCYGS) on the brand new Kids Garden Community, an online platform facilitating the exchange of ideas and resources all about gardening with kids. Please register for the [Kids Garden Community](#) in order to access content (beginning in late June) and take part in session discussions. You will automatically be added to the NCYGS private group as soon as it opens.

#### Kids Garden Community Technical Support

For technical issues with the site, check out the [Kids Garden Community Help/Frequently Asked Questions](#) for help with common issues. Didn't find what you were looking for? For technical issues, send us an email at [community@kidsgardening.org](mailto:community@kidsgardening.org).

#### Accessing prerecorded sessions

[The links to all prerecorded sessions can be found here.](#) You will be prompted to log in to access this page. Find the title of the session that you wish to view (under the Sessions tab in the grey menu bar, select All Sessions and then scroll down through the list). Then, click on the Library to access the video recording. You can view the recording from the library page by clicking on the thumbnail image (no need to download). If the session presenter provided handout materials, those will be downloadable from the library.



## Growing Successful and Sustainable School Gardens SETTINGS

### COMMUNITY NAVIGATOR

Community Home Discussion 0 Library 1 Events 1 Members 1

1 Entries

ALL

MOST RECENT

CREATE NEW LIBRARY ENTRY



### ★ Video Recording (35 minutes)

by Katherine Somerville

yesterday

Be the first person to recommend this.

Attachments



DOWNLOAD



CONTACT US

NCYGS 2021 Speaker Bios

**Also found on the session page** are the discussion board and, if the session presenter is participating in a live Q&A, an event. Feel free to contribute to the discussion board by posting a new question or comment (click on the 'post to this discussion' tab) or responding to another post. If this session's presenter is participating in a live Q&A, the day and time will be posted under the Events tab. See below for more information about participating in a live Q&A/discussion session.

### Accessing live sessions

Live sessions can be viewed by any device with a good internet connection. You do not need a webcam or microphone to participate. All live sessions will be conducted using the Zoom webinar platform. If you are new to Zoom, you may wish to visit their [website](#) for tutorials and thorough directions. You do not need a Zoom account to join webinars as an attendee.

**Joining a Zoom webinar:** If you are joining a Zoom webinar for the first time, simply click on the link (either on the NCYGS 2021 Kids Garden Community page or in an email invitation) and you will be taken to a Zoom page. You will be prompted to download the Zoom software onto your computer or device. Once downloaded, you can access future Zoom webinars and meetings without this step. You may wish to download Zoom prior to the webinar so that you can join quickly. If you would rather not download Zoom software, click on the "Join from your browser" link. Using Zoom in this way may decrease the engagement opportunities.

Participating in a Zoom webinar: Once you have joined the Zoom webinar, you should see the host and/or speaker(s). Your video feed will be disabled and your microphone will be muted. In order to engage with the speaker(s), you can either use the [chat](#) feature or Q&A. Both options are found in your attendee control panel at the bottom of your screen. Clicking opens up a smaller window for either the chat or the question box. With the chat feature, you can communicate with other attendees or the host. Use the Q&A feature to ask a question of the speaker(s).

[Participating in a live Q&A/discussion session](#): Discussion groups will utilize the same Zoom platform. Click on the link to the discussion group that you wish to join. Several discussion groups will be meeting simultaneously. Upon entering the meeting, please indicate in the chat which session you would like to discuss. The large group will be divided into virtual breakout rooms where you will be able to discuss and ask questions of the session presenter. For these meetings, your microphone will be unmuted and your video feed will be enabled.

## **Zoom Troubleshooting**

The following are a few common issues attendees encounter with Zoom technology.

- My video/camera isn't working.

[Read tips on troubleshooting a camera that won't start or show video.](#)

- There is echo in my meeting.

Echo can be caused by many things, such as a participant connected to the meeting audio on multiple devices or two participants joined in from the same local. Learn about common causes of audio echo.

- Audio isn't working on my mobile device.

[Read tips on troubleshooting audio that isn't working on your iOS or Android device.](#)